

Certified Devices for Phoniro Care

As manufacturers of mobile devices and mobile operative systems (e.g. Apple and Google) frequently are making changes to underlying functionality when they release new versions of their operating systems, it's important to continuously test mobile devices with the Phoniro Care solution. Phoniro therefore has a list of Certified Devices for which we:

- Perform testing in connection with new releases of Phoniro Care.
- Perform testing in connection with new main versions of mobile operating systems.
- Conduct troubleshooting work if any error arises in the solution that is linked to deficiencies in the mobile device or its operating system.

Each device will be kept on the list at least 1 year after they have been replaced on the list by a successor device. The list of certified devices will be revised on a regular basis (e.g. in connection with upcoming releases).

In addition to the list of certified devices which are continuously tested with Phoniro Care, customers can order testing of devices which are not certified by Phoniro. In this case, the device is tested with its current OS version and together with the current Phoniro Care release. However, Phoniro will not take any responsibility for future Phoniro Care releases, OS updates etc. for these devices.

Certified Devices for Phoniro Home Care

Model name	OS version	Model number	Updated	Certification end date	Note
Samsung Galaxy Xcover 4S*	Android 10	SM-G398F	06 Jun 2020		
Samsung Galaxy Xcover 4	Android 8-9	SM-G390F	01 Oct 2019		
Samsung Galaxy S10*	Android 10	SM-G973F	06 Jun 2020		
Samsung Galaxy A40*	Android 9	SM-G405FN	01 Oct 2019		
iPhone 11	iOS 13	N/A	06 Jun 2020		App version 1.22 required.
iPhone X	iOS 13	N/A	06 Jun 2020		
iPhone 8	iOS 13	N/A	06 Jun 2020		
iPhone 7	iOS 13	N/A	06 Jun 2020		
iPhone 6	iOS 11-12	N/A	01 Oct 2019	31 Aug 2020	

*) These phones are sold both with and without Enterprise Edition and this does NOT affect the Phoniro Home Care app.

Certified Devices for Phoniro Senior Living

Model name	OS version	Model number	Updated	Certification end date	Note
Samsung Galaxy Xcover 4	Android 8-9	SM-G390F	01 Oct 2019		
Samsung Galaxy Xcover 4S*	Android 9	SM-G398F	01 Oct 2019		
Ascom Myco 2	Android 5	N/A	06 Mar 2020	31 Mar 2020	
Ascom Myco 3	Android 8.1	SH2-ACBA			

*) These phones are sold both with and without Enterprise Edition and this does NOT affect the Phoniro Senior Living app.